

USER GUIDE: Adding Cameras To POE/Wi-Fi Touchpad

Certain security cameras from supported 3rd party manufacturers can be linked locally with the POE/Wi-Fi touchpad. When linked you can view a live stream and control different features of the camera. Linked cameras will automatically sync across multiple touchpads, although you will need to re-authenticate.

In this document, navigate to the section for the supported camera type you would like to add and follow the instructions.

For other Touchpad related guides look under www.eyezon.com/guides.

Note: Make sure the UNO alarm panel is at Firmware version 168 or above and perform a zone update in the UNO programming sections of the portal to ensure that the app has access to the latest panel information. For SOLO make sure the version is at least 143.



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Qualvision Wi-Fi Cameras

1. Plug in your camera and wait for it to say, “please use mobile phone for internet connection”. If it does not, find and hold down the reset switch until it says, “reset success” and let it go through reset process until it asks you to use your mobile phone.

2. Download the vEye pro app from the iOS or android app store on your mobile phone.

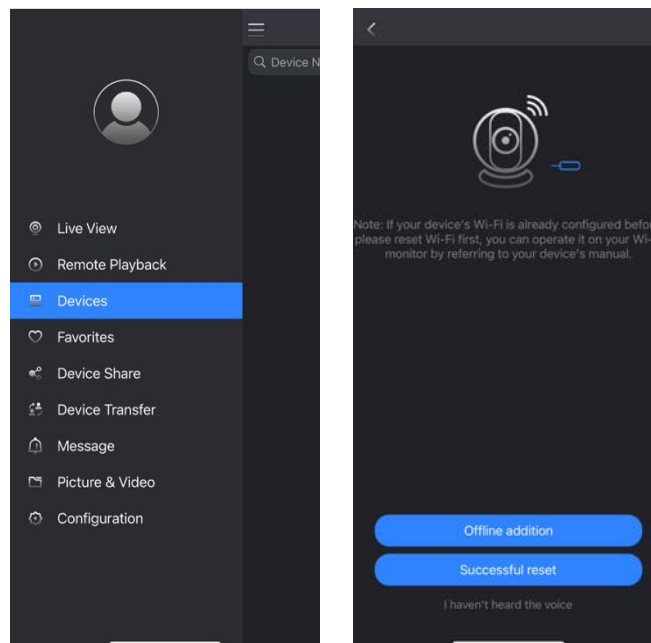
4. Select the devices page and tap the plus

5. Scan the QR code on your device when prompted.



3. Open the app and hit the Icon in the top left corner to open the menu.

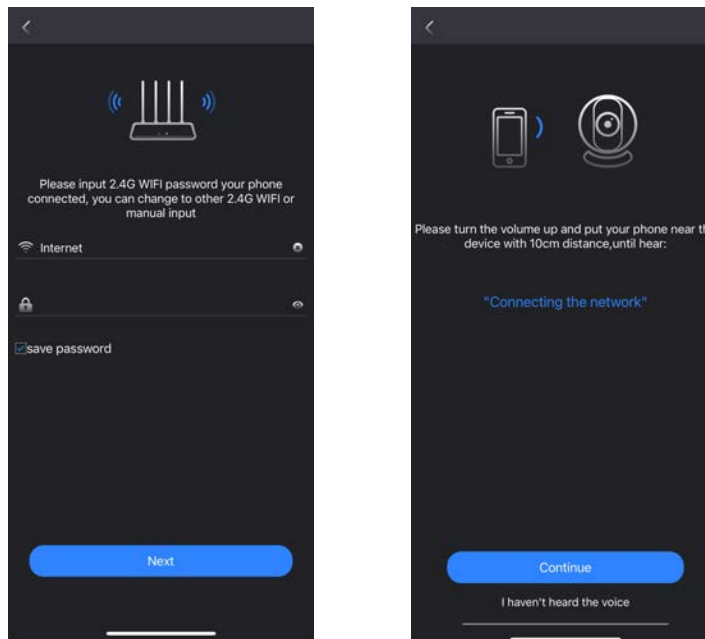
6. Select successful reset.



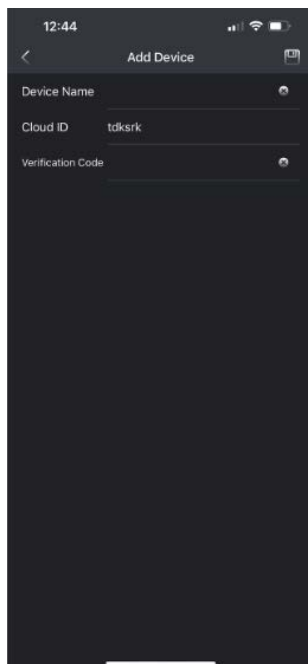
7. Enter your Wi-Fi Credentials. If your network is split into a 5g and 2.4g, use the 2.4g network. Hit next.

8. You will now need to place your phone close to the camera. Your phone will use a series of tones to communicate with the camera. Make sure your volume is up. **Don't** hit “continue” on the screen. Your

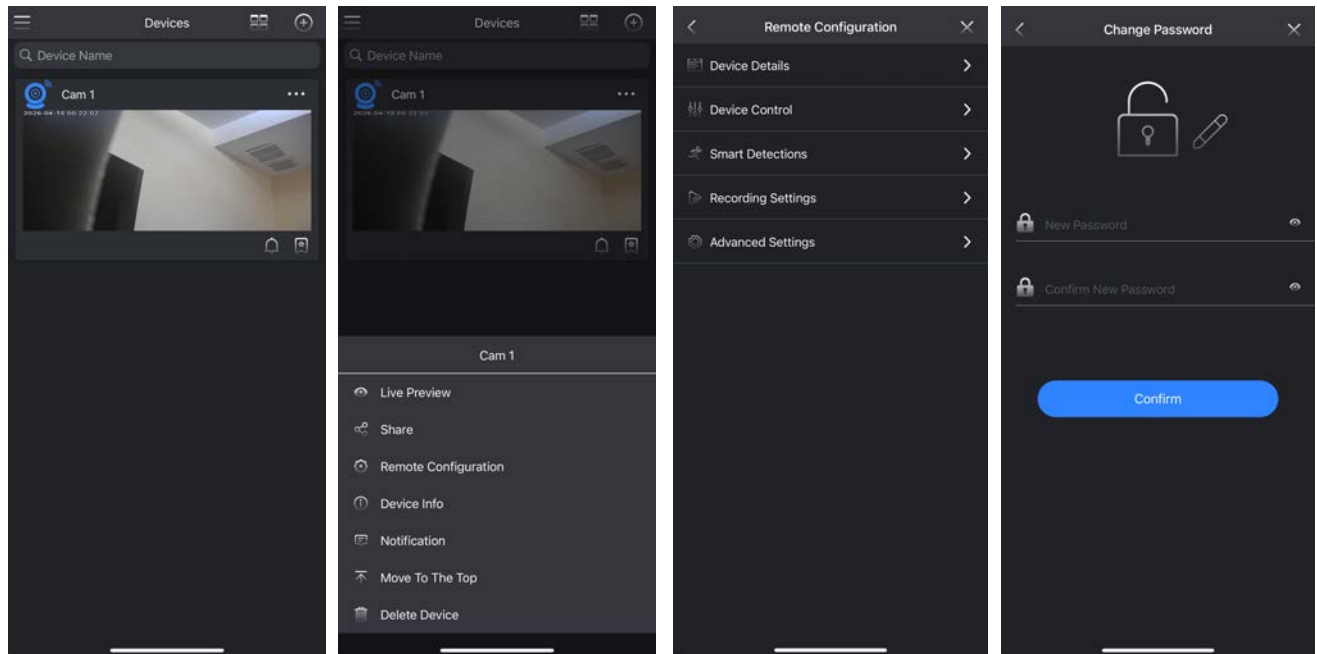
camera will say “please wait for Wi-Fi connecting” once it can hear the tones, and the phone will automatically switch screens when done.



- Eventually you will end up on the add device screen and the camera will say “Internet connected”. Enter a name for your camera and hit the save icon in the top right.



10. Your device should now appear in the devices screen. Hit the 3 dots, then select remote configuration, advanced settings, and then change password.
11. You should be prompted to enter a new password. Make sure to remember it since it will be needed when syncing the cameras later.

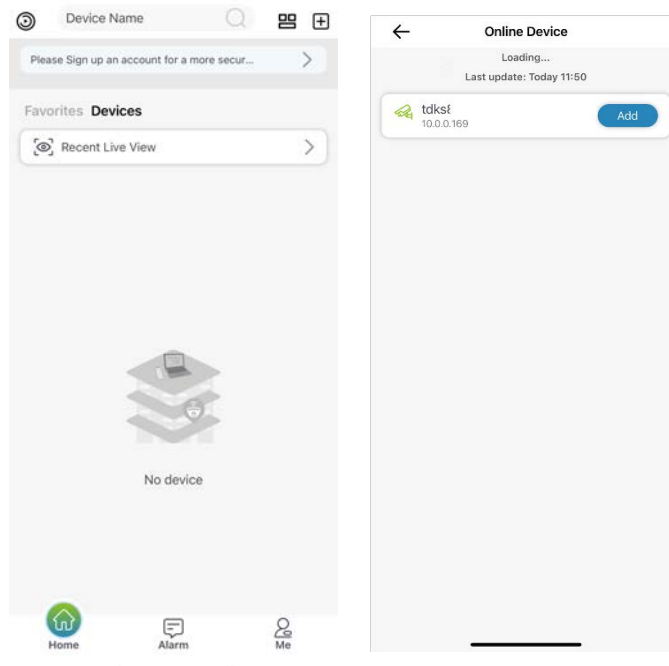
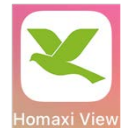


12. Make sure you can connect to the camera and view the stream through the app. If you can see a preview of the camera like in the screenshots you are connected.

Your Qualvision camera is now ready to link to the touchpad. See the **Link Cameras To Touchpad** section below.

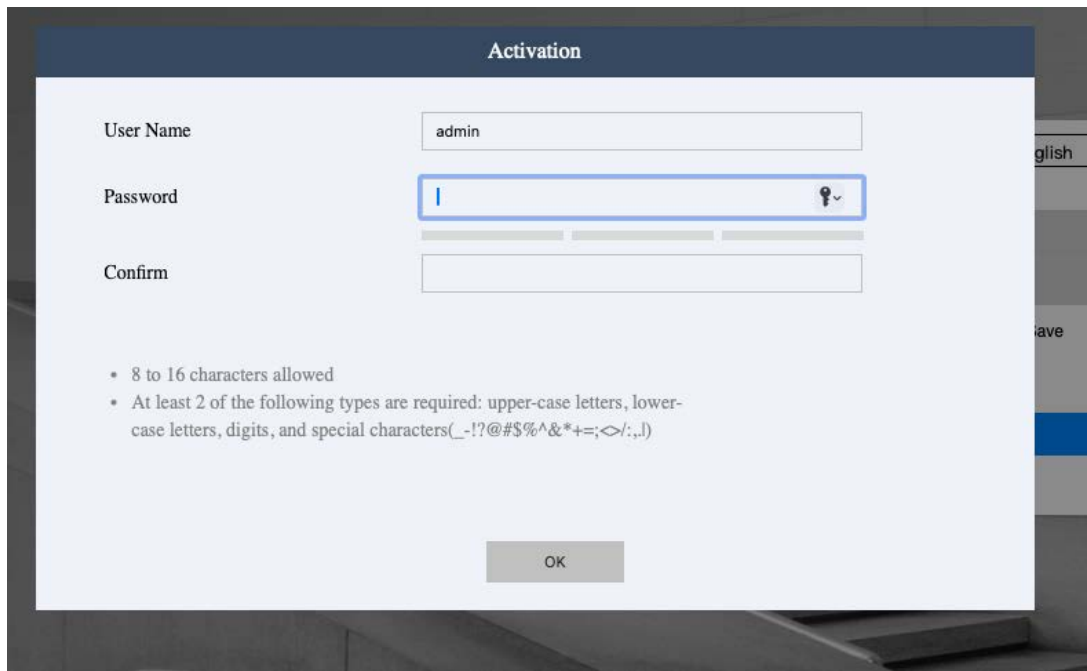
Homaxi POE Cameras

1. Plug Connect your camera to the network using a POE connection.
2. Download the Homaxi View app from the iOS or android app store on your mobile phone.
3. Open the app and hit the plus icon in the top right corner.
4. Select on-line device.
5. If your camera is connected properly, you should see your device and an IP address.



6. Go to a web browser on your computer connected to the same network as the camera and navigate to this IP address.
7. Select your language, then login using the username admin, and a password of your choosing. Make sure to remember it since it will be needed when linking cameras.
8. Answer the security questions, and then login with the username admin and the password you just created to verify it works. If the login works your camera is setup and ready for syncing.

Your Homaxi camera is now ready to connect link to the touchpad. See the **Link Cameras To Touchpad** section below.



Activation

User Name

Password

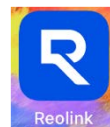
Confirm

- 8 to 16 characters allowed
- At least 2 of the following types are required: upper-case letters, lower-case letters, digits, and special characters(_!@#\$%^&*+=;`<>/:.,)

OK

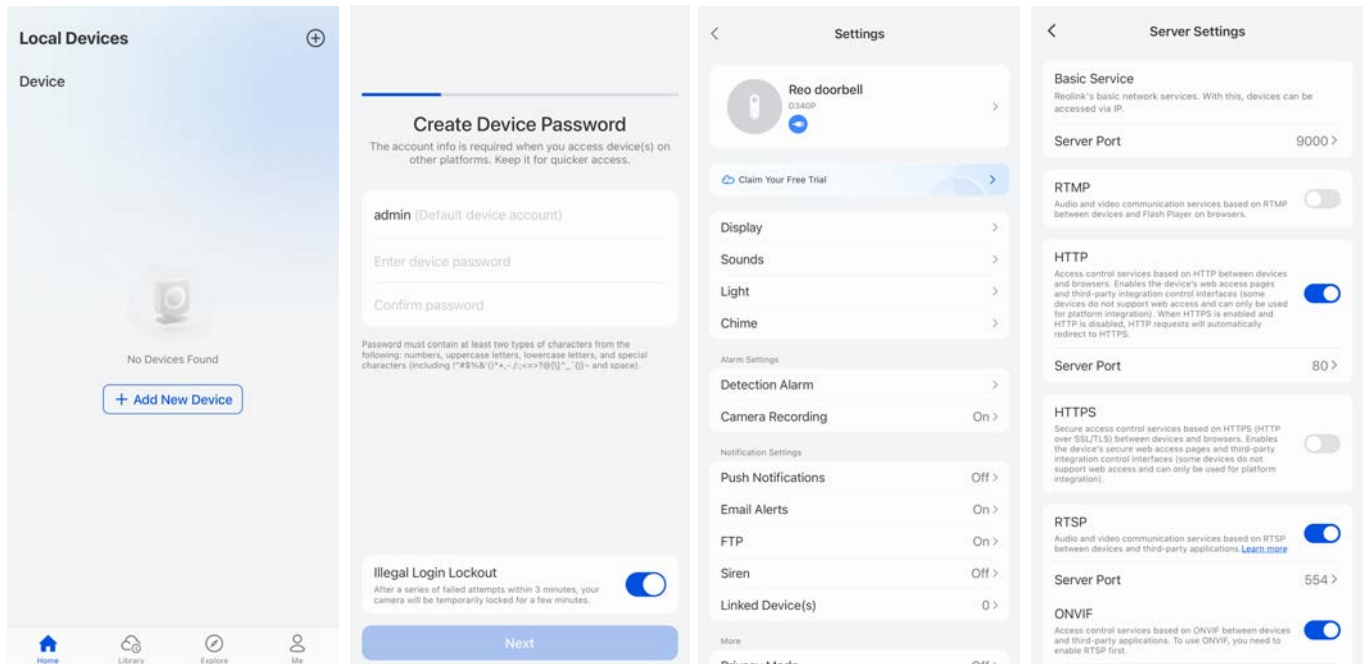
Reolink POE Cameras

1. Plug Connect your camera to the network using a POE connection.
2. Download the Reolink app from the iOS or android app store on your mobile phone.



3. Open the app and hit the plus icon in the top right corner.
4. Use your mobile device to scan the QR code on the back of the Camera.
5. When prompted you can insert a micro SD card, although it is not required.
6. Hit next, then when prompted enter a passcode for your device. You will need this later to connect to the touchpad.

7. Enter a name for your device.

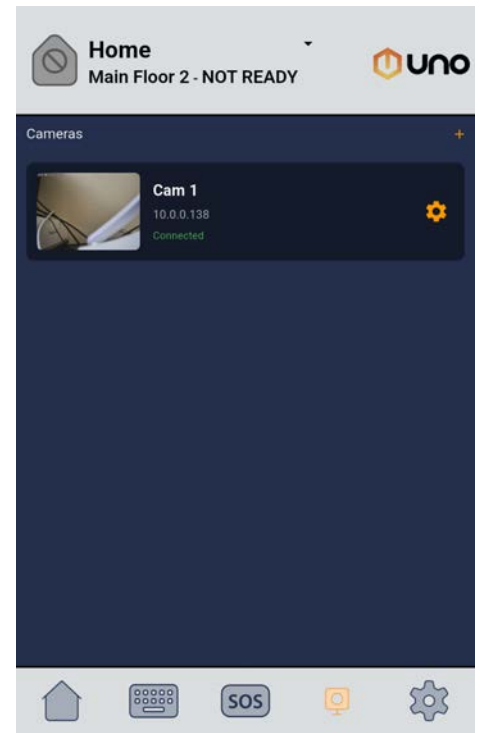
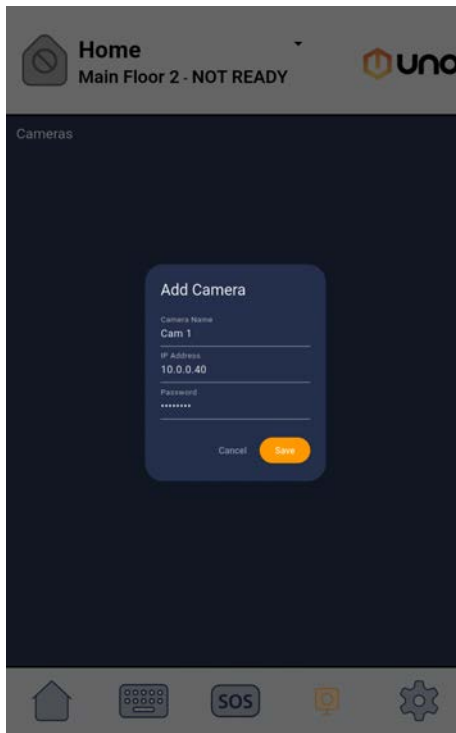
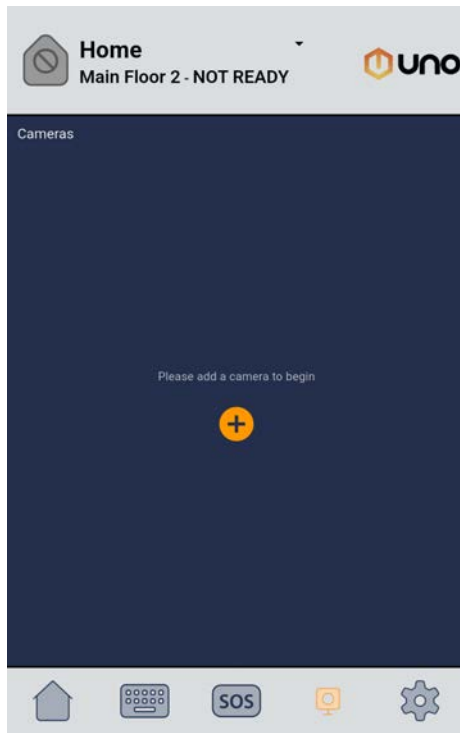


8. Continue until you see the screen saying initialization complete then hit next. You can skip chime setup or follow the instructions from Reolink to setup a chime.
9. Once your device is added from the main page, hit the settings gear next to the camera.
10. Select the first option where it says your cameras name at the top of your settings page.
11. Select Advanced Network Settings ->server settings.
12. On the server settings menu, make sure HTTP, RTSP, and ONVIF are enabled, leave the ports as default.
13. Go back to settings and now select network information to view your cameras IP address, you will need this to link the camera to touchpad.

Your Reolink camera is now ready to connect link to the touchpad. See the **Link Cameras To Touchpad** section below.

Link Cameras To Touchpad

1. Make sure the camera is online and get its IP. For Homaxi use the same IP you went to in your browser. For Qualvision go back to the remote configuration menu and select device details to find the IP address. For Reolink go back to the page where the advanced network settings was and instead select network information
1. On your touchpad go to the cameras page and hit the plus
2. Enter a name of your choosing for the camera, the local ip address for the camera, and the password you setup
3. Hit save and wait for the camera to connect and sync. The camera will now be available on the touchpad and also synced to the mobile app.



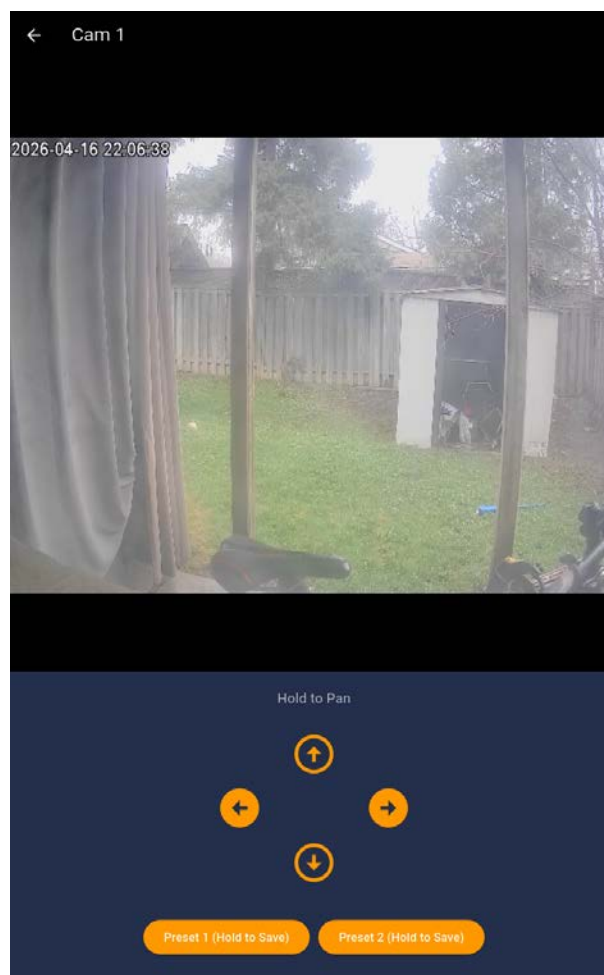
Features

The features available will vary depending on what your camera supports. The stream screen will automatically show the available controls for your camera

PTZ

To move the camera, press and hold the arrow until it is in the desired position.

You can set up to 2 presets by pressing and holding the preset button while it is in the position you want to save



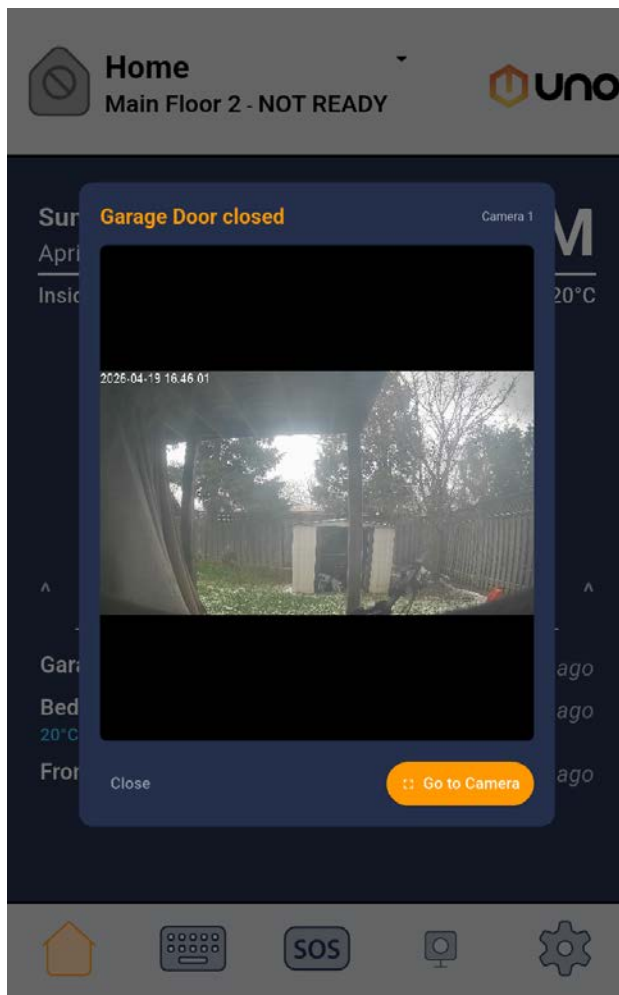
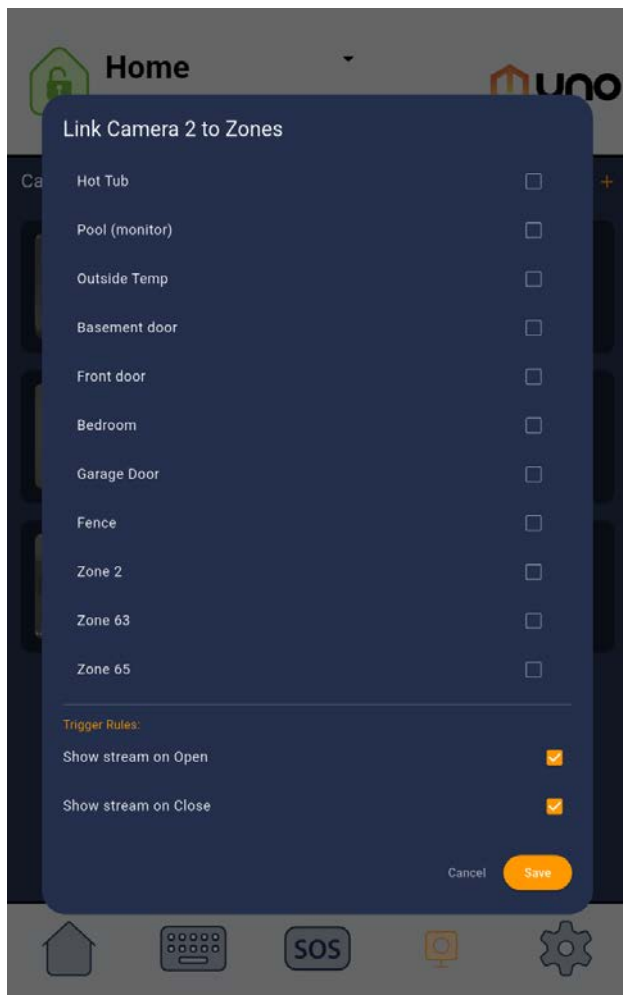
Siren & Lights

The siren and light can be toggled by tapping the respective icon on the camera screen. If turned on the light/siren will stay on until turned off even if you leave the stream .



Show camera on zone activity

You can link one or more zones to a camera, so that zone activity triggers the camera stream to automatically open a preview. From the cameras screen tap the settings gear for the camera you want to link, then select manage linked zones. From there, select the zones whose activity you want to trigger opening a camera stream. When the stream appears, it will last for 15 seconds before automatically closing, unless a user hits the go to camera button.



Snapshot on disarm

You can select a linked IP camera, or the built-in touchpad camera (8-inch model only) to take a picture whenever the system is disarmed. Can be enabled via system settings page.

Doorbell press notifications

For Reolink doorbell cameras, you can enable a popup notification that is triggered by pressing the doorbell, which will load a preview of the camera allowing you to see who is there, and talk to them if needed. To enable this, open the settings for the Reolink doorbell camera and tap set as doorbell.

